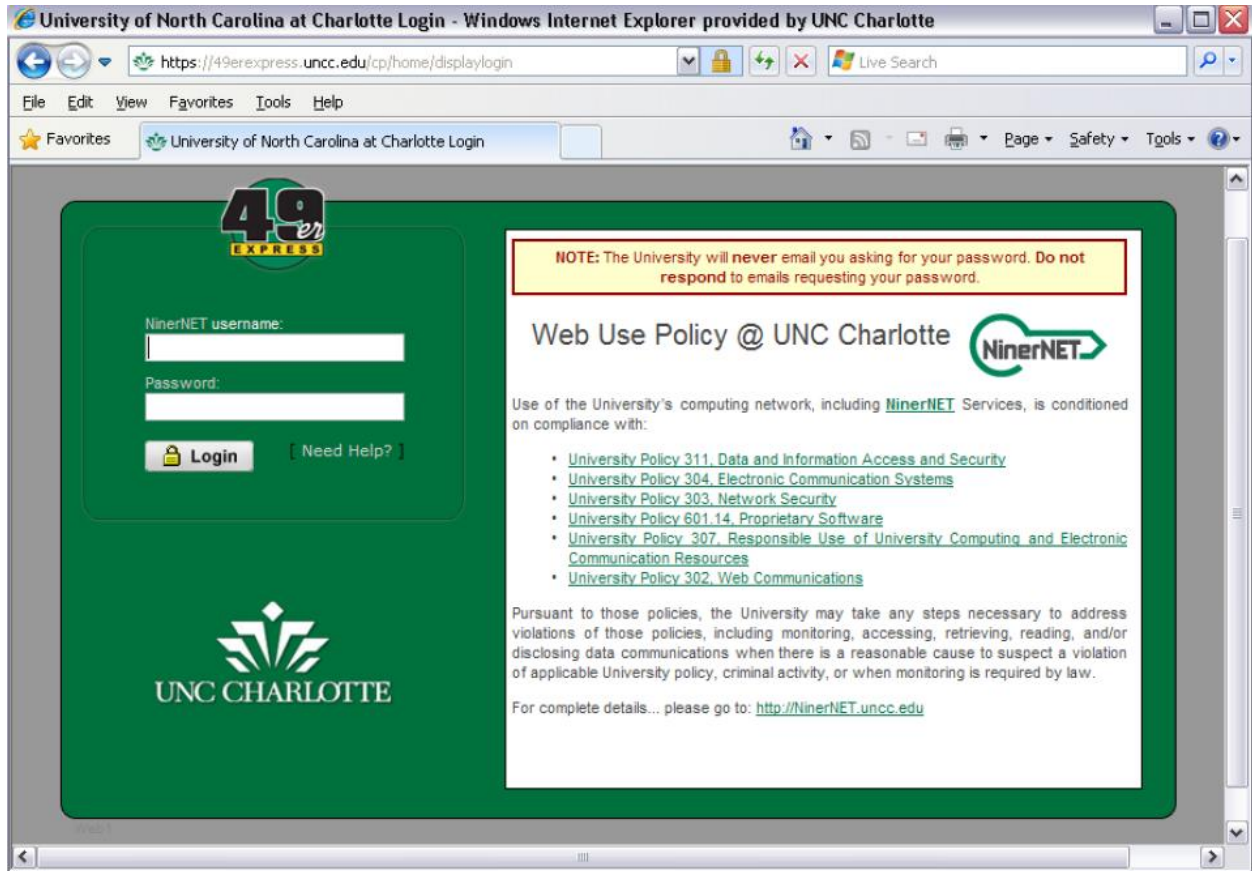


## Logging into Starfish

From the UNC Charlotte homepage, go to the 49er Express login.

Enter your Niner Net username and password credentials.



The 49er Express portal will come up. Click on the word Starfish and enter your Niner Net username and password credentials.



Questions? Email [StarfishHelp@uncc.edu](mailto:StarfishHelp@uncc.edu) for support.

## Starfish Student Dashboard

New user display:

- **Make an Appointment** (Recommend **Customize Your Profile** prior to making appointment)
- **Customize Your Profile** (Upload a photo for advisors/instructors to connect with you better)
- **Visit the Success Network** to view your list of assigned advisors and instructors

Your success is our number one priority. But, did you know that one of the best ways for you to be successful in school is to spend time with your instructors and advisors? Believe it or not, they really are here to help you - whether to understand your course material, decide which major you should pursue, or deal with a personal concern.

**We want to make it as easy as possible for you to connect with the people and resources on campus that can help.**

With Starfish, you have a convenient way to schedule the dedicated time you need with your instructors and advisors. You can also use it to learn more about your instructors and advisors, finding common interests and backgrounds. In addition, you can search your personal Success Network of resources and services that are available on campus to you.

Let's get started. Click on one of the buttons below.

Your account does not have a timezone set. Please set your timezone by [editing your profile](#).

Make an Appointment	Customize Your Profile	Visit the Success Network
<p>Many of your instructors and advisors have dedicated times to meet with students. Make an appointment online at a time that works best for you.</p> <p style="text-align: center;"><a href="#" style="background-color: #0070c0; color: white; padding: 5px 15px; border-radius: 3px;">Schedule a Meeting</a></p>	<p>Stand out. Make yourself known. Help your instructors and advisors put "a face to a name" by uploading your photo. You can also complete your personal bio.</p> <p style="text-align: center;"><a href="#" style="background-color: #0070c0; color: white; padding: 5px 15px; border-radius: 3px;">Upload a Photo</a></p>	<p>We have a lot of resources here to help you be successful. The Success Network puts them in one convenient place for you, so dig in and get the support you need.</p> <p style="text-align: center;"><a href="#" style="background-color: #0070c0; color: white; padding: 5px 15px; border-radius: 3px;">Search for Services</a></p>

Show me this welcome page next time I login to Starfish. [Close](#)

Home Tab/Dashboard page display:

- **Dashboard** (Upcoming appointments, indicators for messages sent by advisors/instructors)
- **My Success Network** (List of assigned advisors and instructors to contact or access their calendar to schedule appointments)
- **Courses** (Registered courses for the current semester, with instructor contact information, and link to tutoring if offered for the course)
- **Plans** (Success Plans if raised by an academic advisor)

Services tab display:

- Catalog list of the most utilized student support services on campus with links to their websites (Click on the arrows at the bottom to review additional catalog services)

**Services** Search

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**Advising**

UNC Charlotte is committed to quality academic advising for all students. Furthermore, we support student success and assist students with timely progress toward degree. Our mission is to achieve their educational and lifelong learning goals through an interactive and educational partnership

<http://advising.uncc.edu/>

[Waiting Room](#)  
There are no students in the waiting room.

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**Career Center**

Our mission is to provide a comprehensive approach to career preparation and development with experiential learning as a key component resulting in enhanced and engaged academic career experiences for students.

[704-687-0795](tel:704-687-0795)  
[career@uncc.edu](mailto:career@uncc.edu)  
 Monday - Friday, 8:00 AM - 5:00 PM  
 Atkins 150 (next to Atkins Library)  
<https://career.uncc.edu/>

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**Counseling Center**

The UNC Charlotte Counseling Center offers individual, group, and couples counseling to enrolled students. Consultation for students who are concerned about a fellow student is : Counseling provides an opportunity for individuals to learn to make better decisions, improve personal skills, develop increased confidence, and overcome blocks to personal effect counseling, students may address issues of relationships, personal development, or specific psychological problems such as anxiety, depression, substance use, eating issues, or adjustment. Students may make an appointment by phone or in person. Detailed information can be found by clicking on the link to our website.

[704-687-0311](tel:704-687-0311)  
[counselingcenter@uncc.edu](mailto:counselingcenter@uncc.edu)  
 Office hours are 8:00 AM to 5:00 PM Monday through Friday. Evening hours are available by appointment.  
 Atkins 158 Bldg  
<http://counselingcenter.uncc.edu/>

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**J. Murrey Atkins Library**

UNC Charlotte's J. Murrey Atkins Library is world renowned for its important collections, expert staff, and innovative services and study spaces. Please review our services and hours on our website.

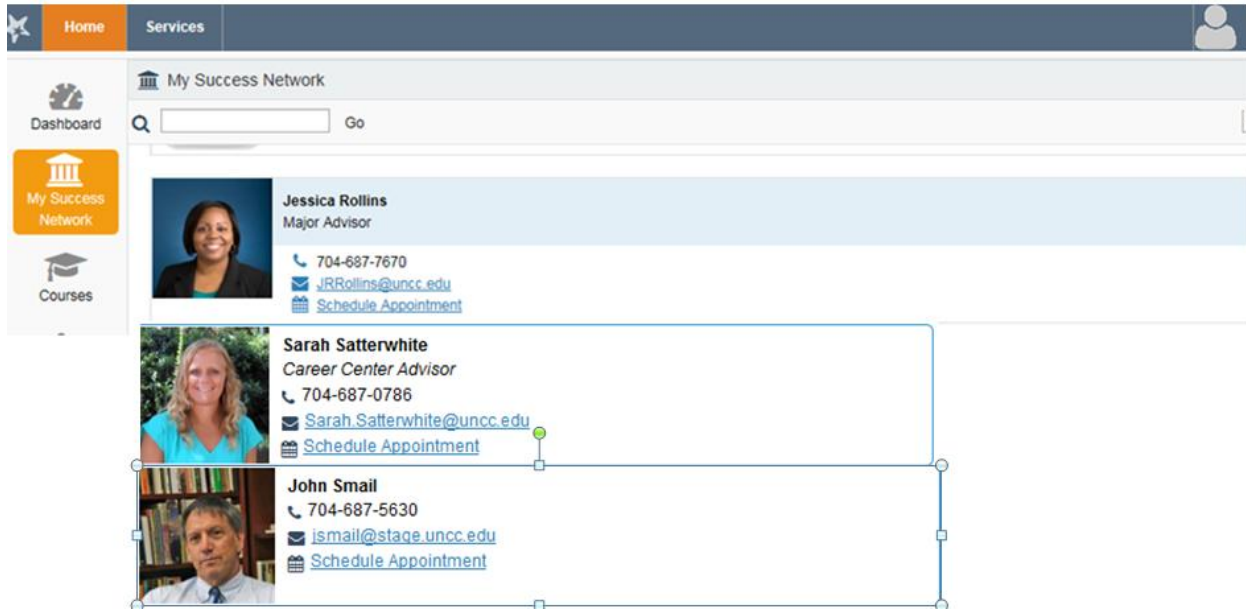
[\(704\) 687-0494](tel:704-687-0494)  
[askatkins@uncc.edu](mailto:askatkins@uncc.edu)

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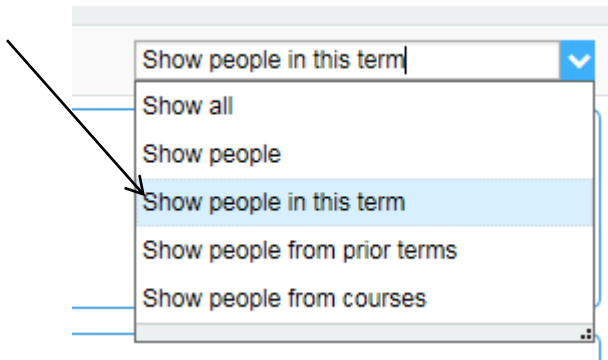
Page 1 of 2

## How to Schedule an Appointment with an Advisor/Instructor

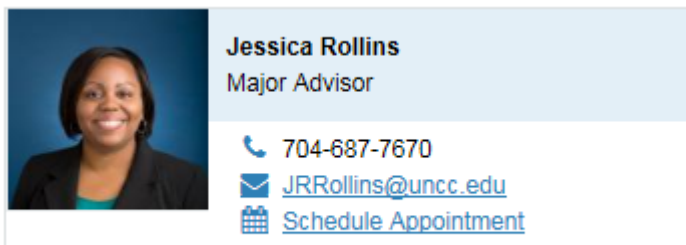
From the **Home** tab Select **My Success Network** to see a list of current and former advisors and instructors:



You may filter the list to show current term Advisors and Instructors (upper right corner):



Click on **Schedule Appointment**:



Dates in **bold** on the calendar on the left are dates in which there are spaces available:

Click on a date in bold that you would like to have an appointment. Once you have chosen the date, click on the green plus sign beside the time that you would like to have your appointment to **Sign Up**. You will see a confirmation of the date/time you selected. Explain what you hope to accomplish and click **Submit**.

★
✕

## Add Appointment

Never Mind
Submit

**With** Jessica Rollins

**Reason** Advising

**Course**  ▼

**When** 9:00 am 05-21-2015

**Duration** 20 minutes

**Where** FRIDAY 368

Explain in detail what you are looking to accomplish in this appointment.

Never Mind
Submit