Logging into Starfish

From the UNC Charlotte homepage, go to the 49er Express login.

Enter your Niner Net username and password credentials.

The 49er Express portal will come up. Click on the word Starfish and enter your Niner Net username and password credentials.

Questions? Email StarfishHelp@uncc.edu for support.
Starfish Student Quick Guide

Starfish Student Dashboard

New user display:

- **Make an Appointment** (Recommend **Customize Your Profile** prior to making appointment)
- **Customize Your Profile** (Upload a photo for advisors/instructors to connect with you better)
- **Visit the Success Network** to view your list of assigned advisors and instructors

Home Tab/Dashboard page display:

- **Dashboard** (Upcoming appointments, indicators for messages sent by advisors/instructors)
- **My Success Network** (List of assigned advisors and instructors to contact or access their calendar to schedule appointments)
- **Courses** (Registered courses for the current semester, with instructor contact information, and link to tutoring if offered for the course)
- **Plans** (Success Plans if raised by an academic advisor)

Questions? Email [StarfishHelp@uncc.edu](mailto:StarfishHelp@uncc.edu) for support.
Services tab display:

- Catalog list of the most utilized student support services on campus with links to their websites (Click on the arrows at the bottom to review additional catalog services)
How to Schedule an Appointment with an Advisor/Instructor

From the Home tab Select My Success Network to see a list of current and former advisors and instructors:

You may filter the list to show current term Advisors and Instructors (upper right corner):

Click on Schedule Appointment:
Dates in **bold** on the calendar on the left are dates in which there are spaces available:

Click on a date in bold that you would like to have an appointment. Once you have chosen the date, click on the green plus sign beside the time that you would like to have your appointment to **Sign Up**. You will see a confirmation of the date/time you selected. **Explain what you hope to accomplish and click **Submit**.**